From: jeffhall@got.net

Sent: Sunday, January 04, 2004 2:01 PM

To: eReference

Subject: Re: E-Patent Reference

Sirs:

I have been a patent pratitioner now for over 17 years.
I respectfully submit that the e-patent reference feature is a bad idea, and one which should be reconsidered and discontinued.
First it is very cumbresome to download a whole list of references, and the system, at least in my experience is not good.
Secondly, the burden on applicants to get a customer id, and a pki is really making it difficult for individuals to apply for their own patent.
Please do not implement this program!!

kind regards,

Jeff Hall